

# Terms and Conditions

## Consent to Receive Text Messages

By signing up through our website, You are consenting to receive text messages that may be sent via an automatic telephone dialing system to the mobile number provided from **Full Legal Business Name**, its affiliates or its successors.

Your consent to receive text messages (including promotional and transactional alert text messages, which come from a ten digit phone number) from **Full Legal Business Name**, is subject to these Text Terms, including the Dispute Resolution provisions found below, and also is subject to the Privacy Policy at the link below (collectively referred to herein as the "Agreement").

You agree that when You consent to receive text messages from any of our text message programs, You will receive confirmatory opt-in text messages from the respective program. You agree to receive opt-out texts from any of our programs if You subsequently reply STOP to any text messages you receive. For help related to any text message program, reply HELP to any text message received. You agree that when You initiate a text message to any of our text message programs, You may receive related text messages in reply.

- When opted-in, you will receive text messages (SMS/MMS) to your mobile number. These kinds of messages may include responses to a quote, estimate, or service inquiry, real-time texts to ask and answer questions about our services and pricing, appointment scheduling and confirmations, feedback requests, project updates, marketing messages, and follow-up.
- You can cancel the SMS service at any time. Simply text "STOP" to the shortcode. Upon sending "STOP," we will confirm your unsubscribe status via SMS. Following this confirmation, you will no longer receive SMS messages from us. To rejoin, sign up as you did initially, and we will resume sending SMS messages to you.
- If you experience issues with the messaging program, reply with the keyword HELP for more assistance, or reach out directly to **Business Email Address**.
- Carriers are not liable for delayed or undelivered messages.
- As always, message and data rates may apply for messages sent to you from us and to us from you. The number of messages you can expect to receive per month will vary based on your interaction with us, **Full Legal Business Name**.
- For privacy-related inquiries, please refer to our privacy policy: **Privacy Policy Hyperlink**.

Please consult Your service agreement with Your wireless carrier to determine Your phone's pricing plan. This program may not be available on all wireless carriers. The carriers supported by this program are AT&T, Boost Mobile, Sprint, T-Mobile, U.S. Cellular, and Verizon, but **Full Legal Business Name** may add or remove any wireless carrier from this program without notice.

You warrant that You have provided Your accurate mobile telephone number to **Full Legal Business Name** and that You have authority to consent to receive text messages at that number. Before changing, deactivating, or relinquishing Your mobile phone number, You agree that You will opt-out of **Full Legal Business Name** text message programs, or text message programs offered by our other brands which You may have signed up to receive. Failure to do so constitutes a material breach of these Text Terms.

For customer service related to **Full Legal Business Name** text message programs, please call toll free to **Phone Number**.

Please review our **Privacy Policy (Insert Hyperlink)**.

You agree that **Full Legal Business Name** may change these Text Terms from time to time, through updating the online version of these Text Terms. Should there be a material change to these Text Terms, **Full Legal Business Name** will provide notice of such change via text messaging.